



# Bad DevOps made easier!

Dirk Lehmann, SAP  
November, 2019

PUBLIC

>> Continuous  
Lifecycle >>

@doergn

THE BEST RUN 

# DevOps does not work

## The Secret to DevOps Success

April 11, 2019

Contributor: Katie Costello

### INFRASTRUCTURE & OPERATIONS

Infrastructure and operations leaders can avoid the top 5 reasons for DevOps failures by focusing on the common cause.

Richard, an [infrastructure and operations \(I&O\) leader](#) at a large manufacturing organization, has been tasked by his CIO to develop an DevOps initiative to help the company better scale its software releases and updates. This is the first time that Richard is working on this type of initiative. He is unsure about how to approach it and concerned about being successful.

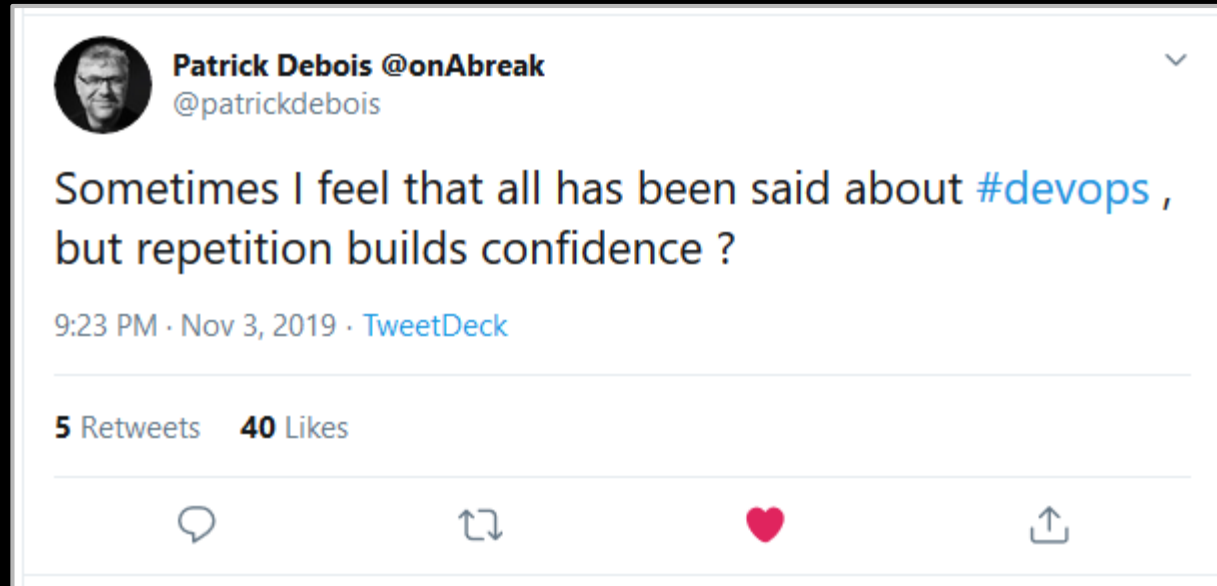
Gartner predicts that through 2022, 75% of DevOps initiatives will fail to meet expectations due to issues around organizational learning and change.

“ [People-related factors tend to be the greatest challenges — not technology](#)”

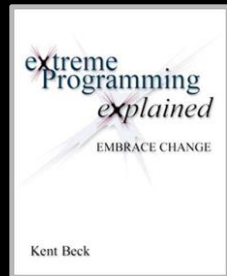
“In 2019, we are still witnessing I&O leaders embarking on DevOps initiatives and struggling to address organizational change and the value they will provide to the larger enterprise,” says [George Spafford](#), Senior Director Analyst, Gartner. “Organizational learning and change are key to allowing

[Gartner](#) – April 11, 2019

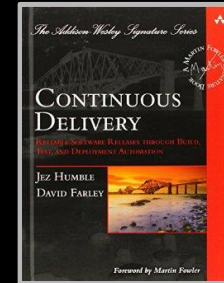
# Isn't everything on DevOps already said?



# Where are the unicorns?



Agile Manifesto



Continuous Integration

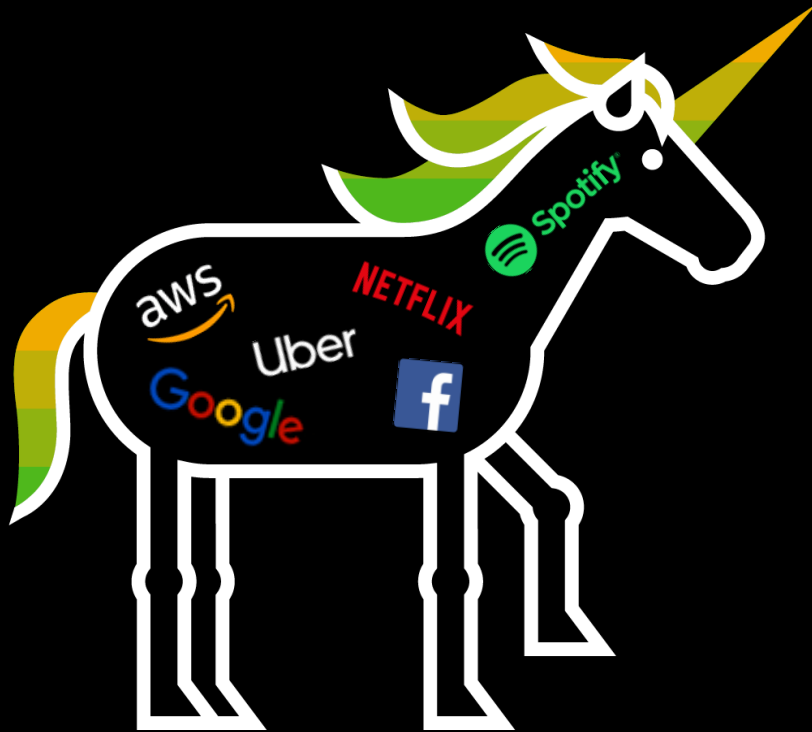


# Bad DevOps Pro Tip #1

## Let's just copy the unicorns



# Let's just copy the unicorns



# You can't copy

- People
- Customers
- Failures
- Experiences
- History
- Business Case
- Culture
- Environment
- Financial settings
- Tools
- ...

# You can't copy – but learn and adopt

- People
- Customers
- Failures
- Experiences
- History
- Business Case
- Culture
- Environment
- Financial settings
- Tools
- ...



**Learn  
&  
Adopt**

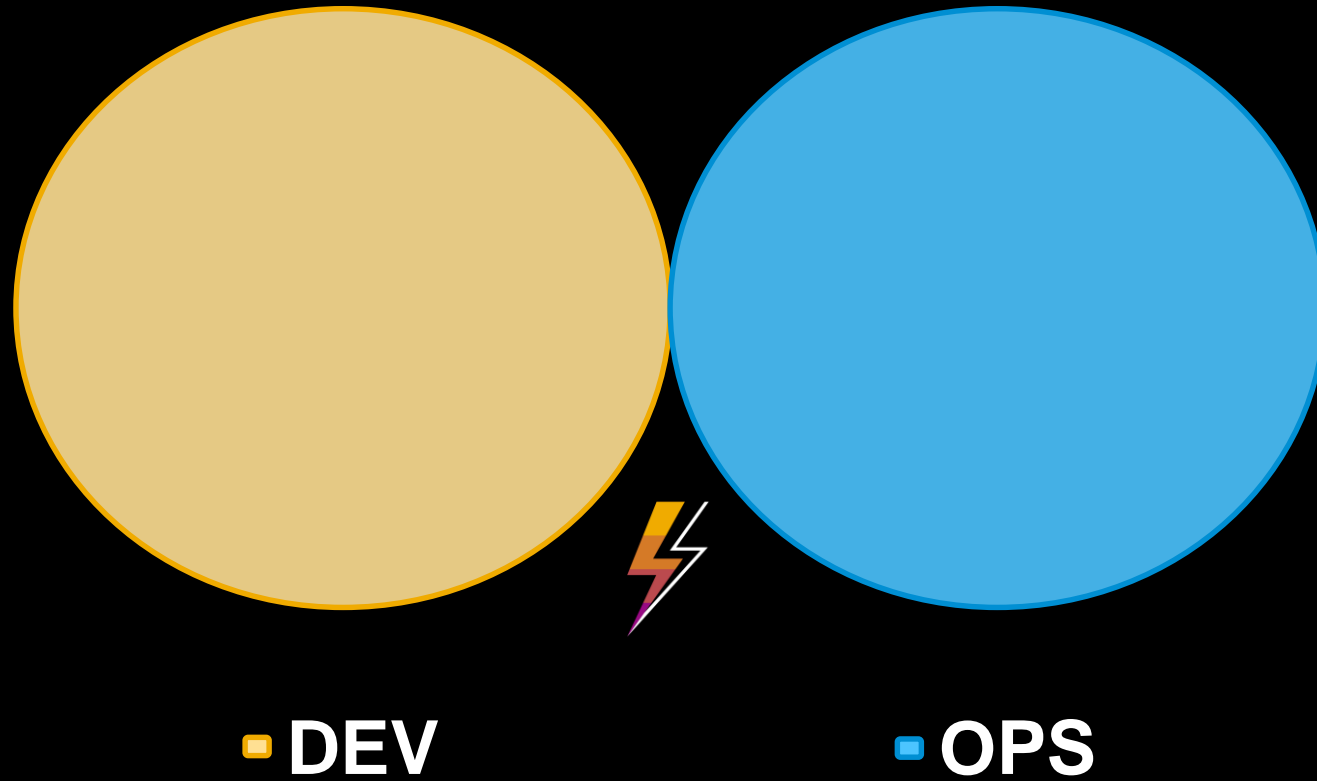


# Bad DevOps Pro Tip #2

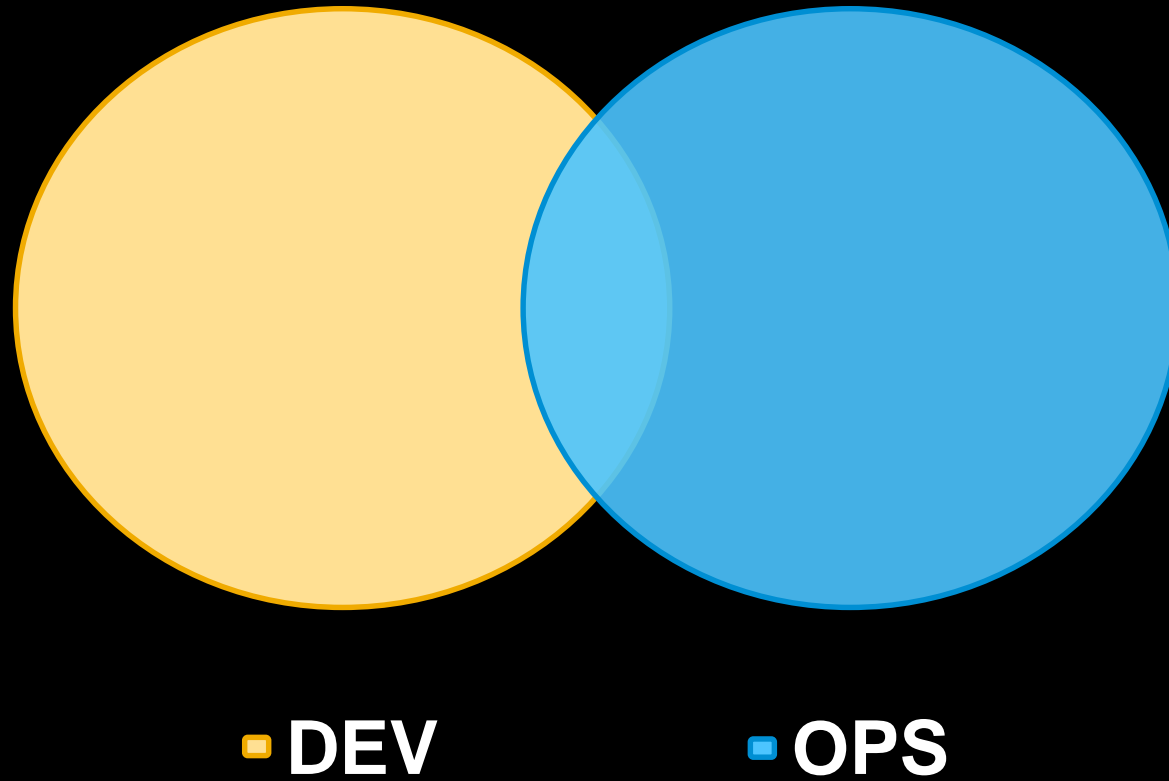
## Let's hire a DevOps team



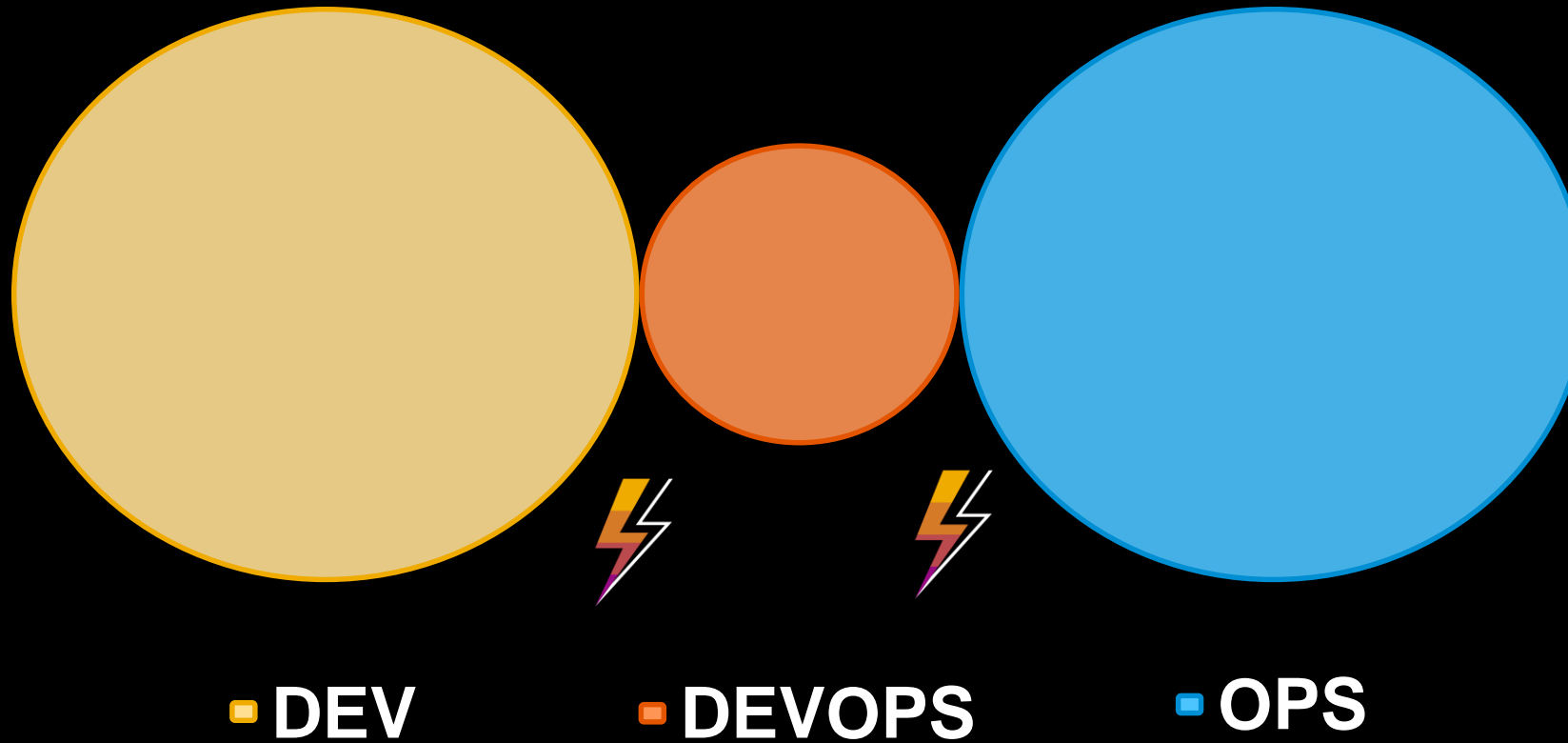
# The Roots of DevOps



# The way it should be



## El Clásico – The third silo



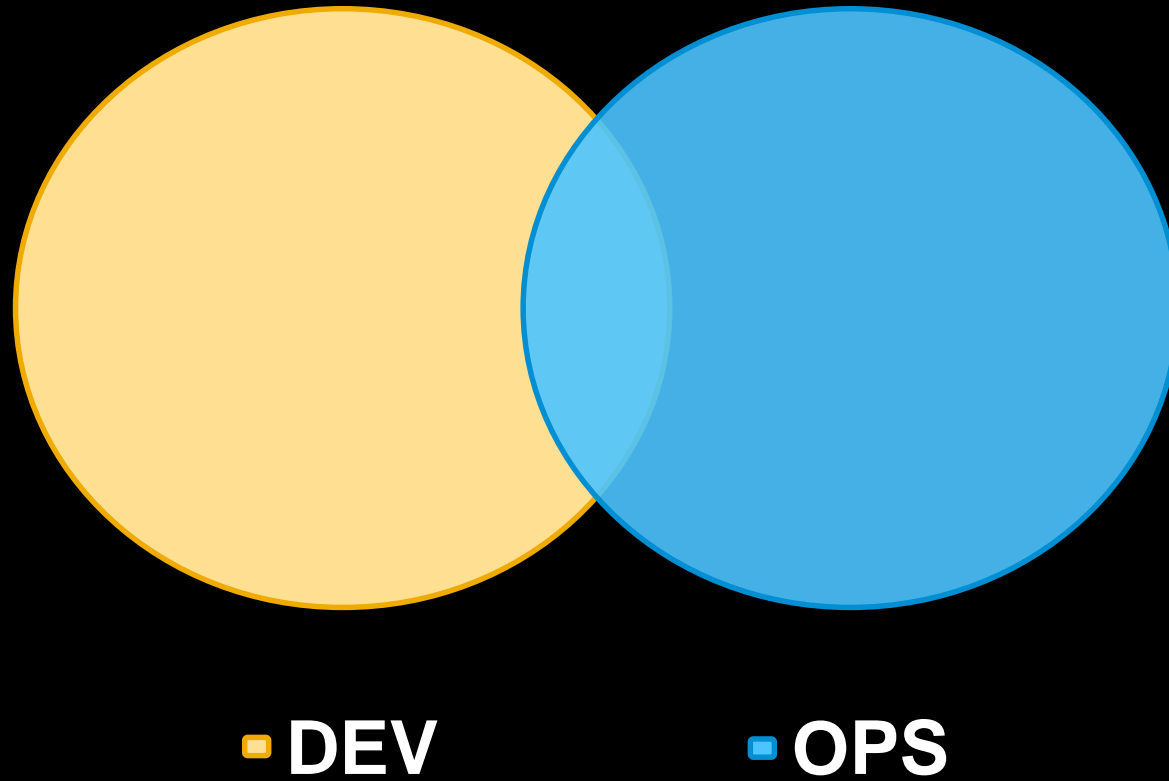
More bad topologies? <https://web.devopstopologies.com/> - Kudos to [@matthewpskelton](#) & [@manupaisable](#)

# Bad DevOps Pro Tip #3

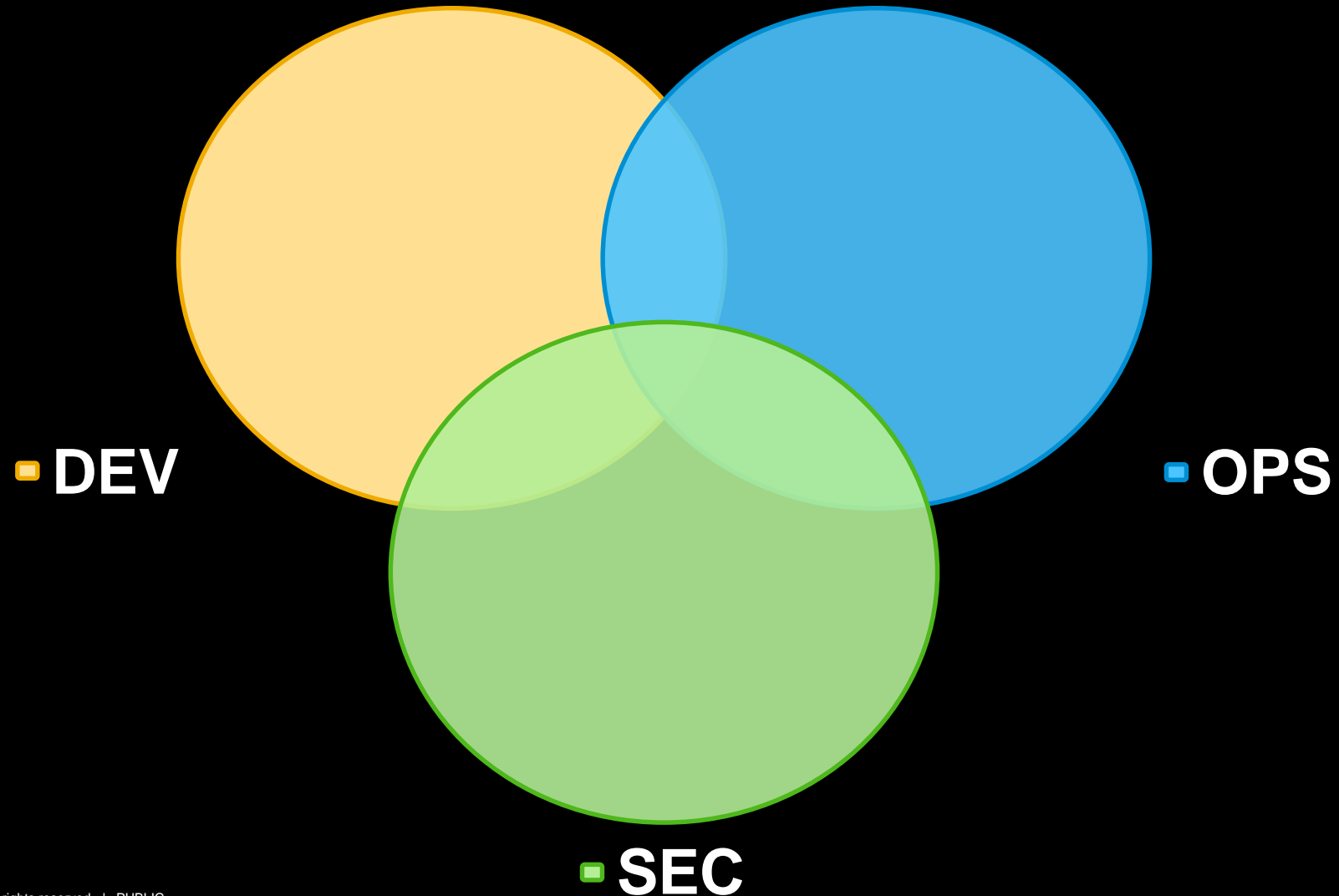
## DevOps = Dev + Ops



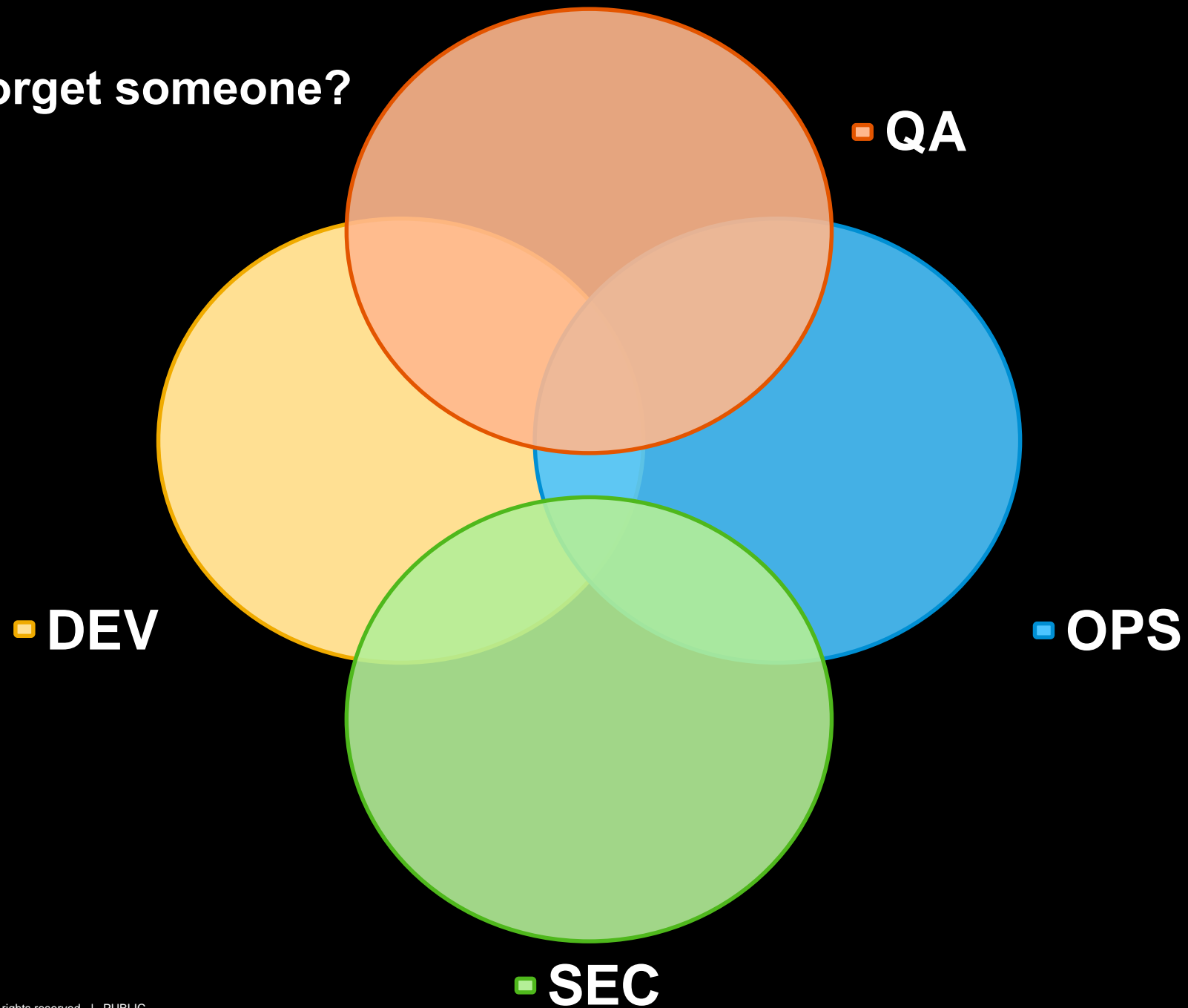
# Didn't we forget someone?



# Didn't we forget someone?

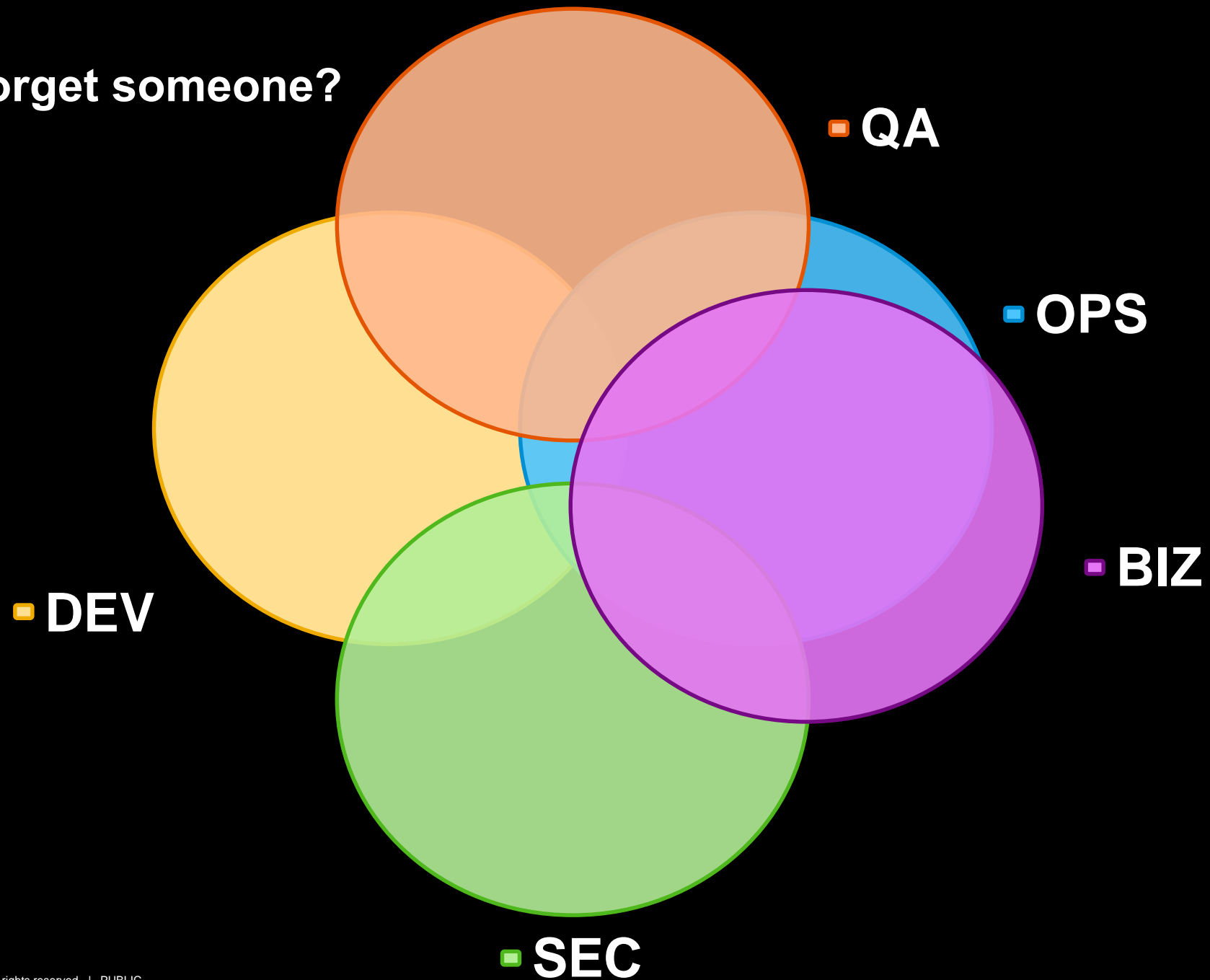


Didn't we forget someone?





Didn't we forget someone?



Didn't we forget someone?

■ DEV

■ UX

■ QA

■ OPS

■ BIZ

■ SEC

# Who should be in your team?

Thought experiment



# Who should be in your team?

## Thought experiment



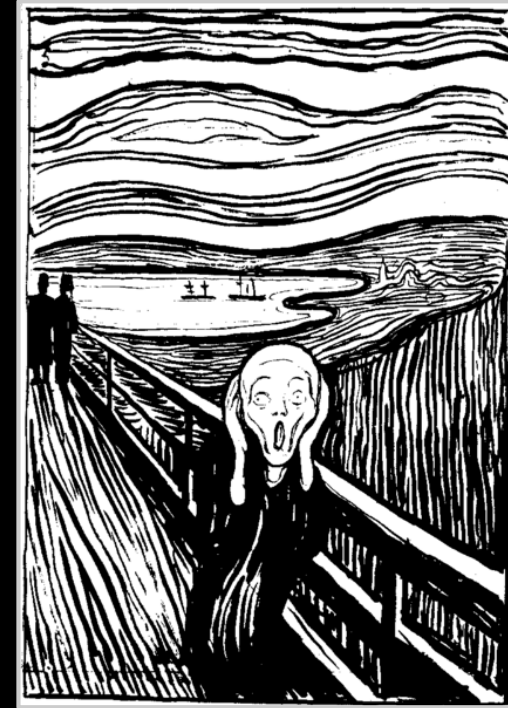
**Shut down the productive system**

# Who should be in your team?

## Thought experiment



**Shut down the productive system**



**See who panics**

**“DevOps: A culture where people, regardless of title or background, work together to imagine, develop, deploy and operate a system.”**

*Ken Mugrage*

<https://kenmugrage.com/2017/05/05/my-new-definition-of-devops/>

# Bad DevOps Pro Tip #4

## We do *[Buzzword]* already!



# The Agile Theater Presents:

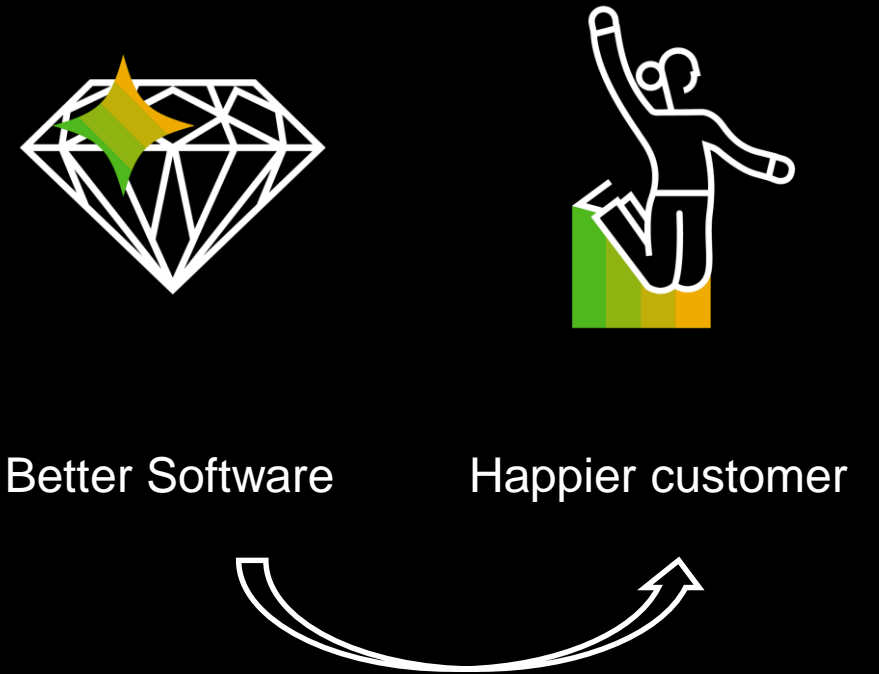




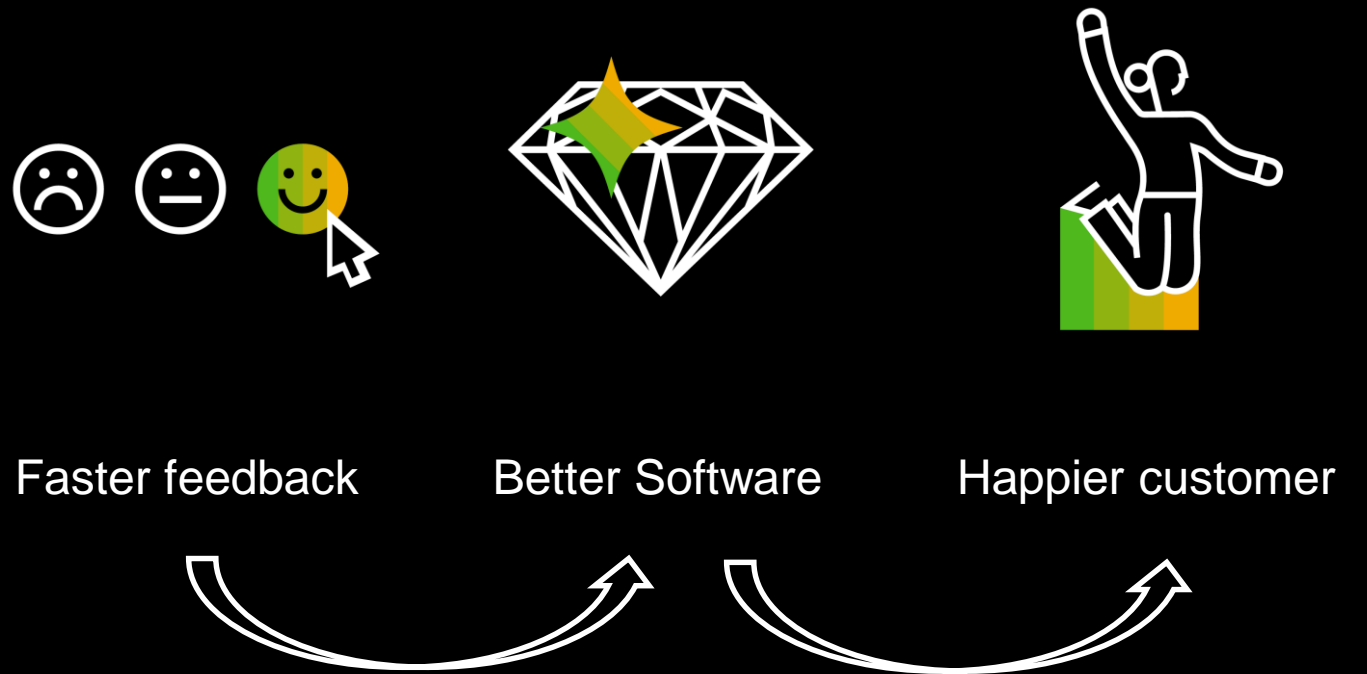
# The CI/CD Theater Presents:



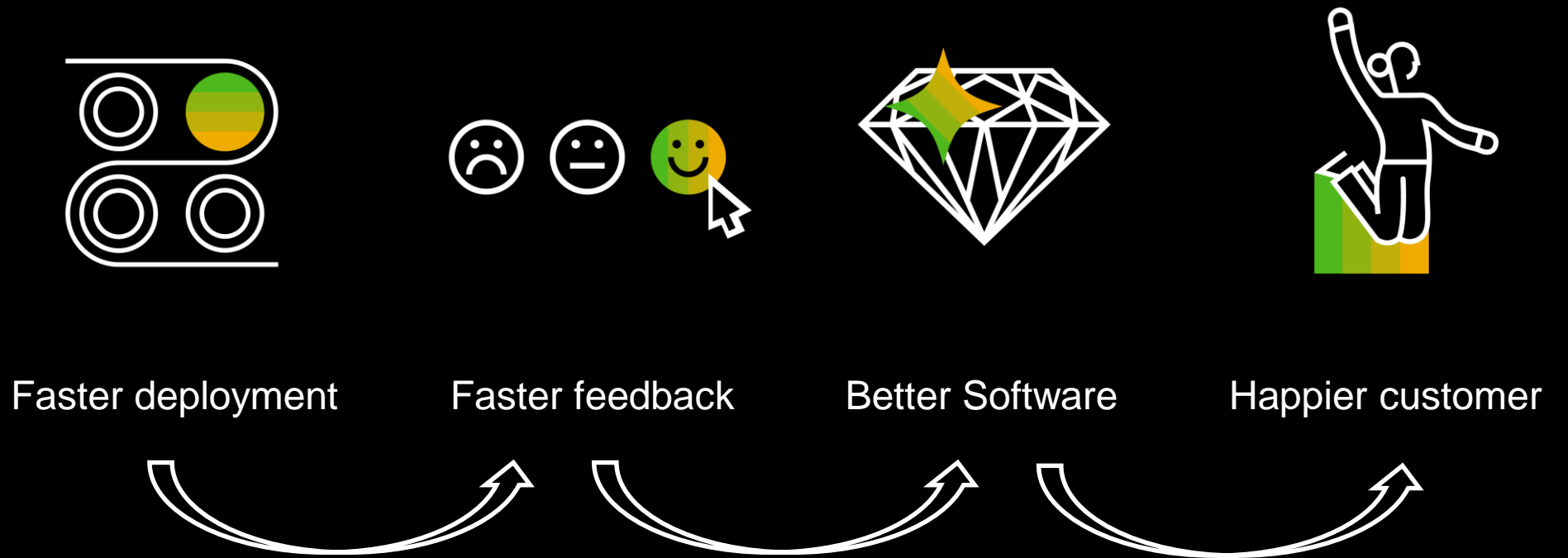
**“The goal of Continuous Delivery is better software”**



# “The goal of Continuous Delivery is better software”



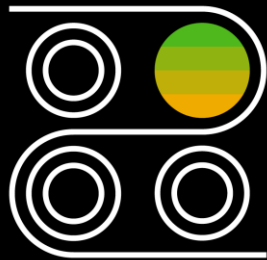
# “The goal of Continuous Delivery is better software”



# “The goal of Continuous Delivery is better software”



Build Quality-In



Faster deployment



Faster feedback



Better Software



Happier customer





# The DevOps Theater Presents:



“**Do.** Or do not.  
There is **no try.**”

*Yoda*

# Bad DevOps Pro Tip #5

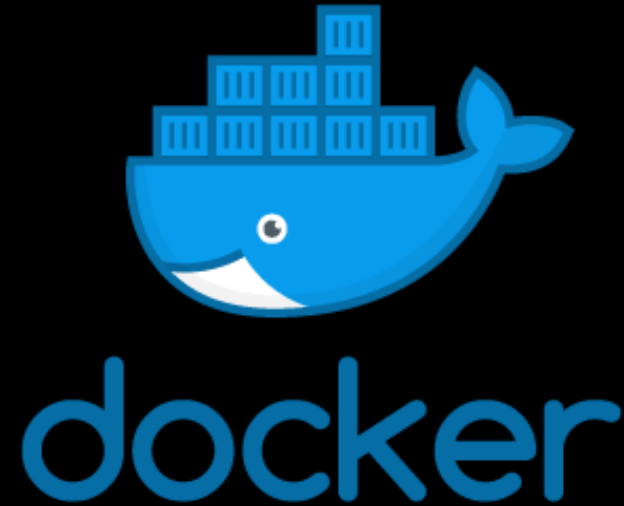
## It's technology, stupid!





# Greenfield approach – Let's make things (finally) right

# Greenfield approach – Let's make things (finally) right



## Greenfield approach – Let's make things (finally) right



docker

## Greenfield approach – Let's make things (finally) right



docker



# Greenfield approach – Let's make things (finally) right



docker



# Greenfield approach – Let's make things (finally) right



docker

GitOps

# Greenfield approach – Let's make things (finally) right



# Greenfield approach – Let's make things (finally) right





# Greenfield approach – Let's make things (finally) right



# Greenfield approach – Let's make things (finally) right



## **An inconvenient truth 1/2**

**There is no greenfield.**

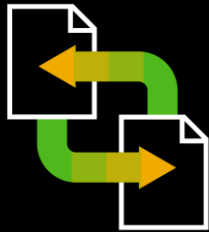
## **An inconvenient truth 2/2**

**Your job only exists  
to serve business.**

# Apply new solutions only if...



...the problems they solve, are **now** current



...the solution can be **replaced** easily later



...your team shares a broad **knowledge** about the solutions

# Money is a thing



# Recap

- Do **YOUR** DevOps
- Be aware of **easy solutions**
- Involve **everyone**
- Don't fall for **theaters**
- Understand your **constraints**



# Thank you.

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Cloud Quality Coach

 @doergn

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